

Direct Debit Request – Investor



Investor details

Investor number _____ Account name _____

Contact name _____

Contact number _____ Email address _____

Direct Debit details

I/We hereby authorise and request La Trobe Financial (User IDs 404708 (Classic) or 405155 (12 Month)) to debit the nominated financial institution account registered with you through the Bulk Electronic Clearing System (BECS) and credit the payment amount to my/our account with the La Trobe Australian Mortgage Fund in either the Classic 48 hour Account or 12 Month Term Account, as instructed.

Nominated financial institution account detail

Bank/branch _____

Bank account name _____

BSB: _____ Account number _____

Payment details

Pay now OR date ____ / ____ / ____

Classic 48 hour Account \$ _____

12 Month Term Account \$ _____

Total \$ _____

All bank account signatories must sign & date

Signature: _____ Date: _____ Signature: _____ Date: _____

Direct Debit Request Service Agreement

This authority covers La Trobe Financial Asset Management Limited ABN 27 007 332 363 (La Trobe Financial) using APCA User IDs 404708 (Classic) or 405155 (12 Month) as the Responsible Entity for the La Trobe Australian Credit Fund ARSN 088 178 321 (the Fund) in which I/we are an investor. I/We acknowledge that:

1. This request is for a once only direct debit. The direct debit must be made from the nominated financial institution account registered with La Trobe Financial. The details of the nominated financial institution account must be re-confirmed on this Direct Debit Request to comply with Australian Payment Clearing Association requirements.
2. When the payment date is not a business day in Victoria, the direct debit may be processed on the next business day in Victoria. If I/we are unsure as to when the debit will be processed, I/we can confirm with my/our financial institution.
3. I/We can cancel, defer or amend the Direct Debit Request up to and including the day prior to the

payment date by contacting La Trobe Financial's Investor team on 1800 818 818. Alternatively, I/we can cancel the Direct Debit Request by contacting my/our financial institution. La Trobe Financial cannot amend the Direct Debit Request without authorisation from me/us, although it may decline to process the Direct Debit Request.

4. Direct debit, through BECS, is not available for all financial institution accounts. I/We am/are responsible for checking that my/our nominated financial institution account is available through BECS and checking that the account details match a recent bank statement.
5. It is my/our responsibility to ensure that there are sufficient cleared funds in the nominated financial institution account, by the payment date, to allow for the debit of the payment amount. Where there are insufficient funds and the debit request is returned unpaid (ie dishonoured), we acknowledge that a dishonour fee will be charged to our account with the Fund in accordance with the current Product

Disclosure Statement (PDS). I/We understand my/our financial institution may also charge a dishonour fee.

6. I/We may contact either our financial institution or La Trobe Financial to dispute a debit. Initial queries should be made by contacting La Trobe Financial's Investor team on 1800 818 818. La Trobe Financial's process for dispute resolution is outlined in the Fund's PDS.
7. My/Our account details will be maintained in accordance with the privacy requirements outlined in the Fund's PDS, subject to the provision of any information required by a financial institution in relation to a claim of alleged incorrect or wrongful debit.
8. I/We can notify you in writing via the lodgement addresses below about anything in this agreement and you may respond either electronically or by ordinary post to the email or postal addresses registered with La Trobe Financial. Any notice is deemed to have been received on the third business day in Victoria after emailing or posting.

Lodgement

Please return the Direct Debit Request to La Trobe Financial through one of the following methods:

Mail: GPO Box 2289, Melbourne VIC 3001 **Email:** investor@latrobefinancial.com.au or advisersupport@latrobefinancial.com.au **Facsimile:** (03) 8610 2851

Office Use Only

Signatures Confirmed _____ Processed by _____